

# Email

## What is DSPAM?

For the majority of our email users our free anti-spam software, Spamassassin, adequately protects their inboxes from receiving spam. In addition to [greylisting](#) our Spamassassin servers scan all incoming messages for spammy words, images, blacklisted IP's (using [Spamhaus](#)) and real-time URL blacklists (using [URIBL](#)) and rejects spam emails. However, for a small percentage of our users this isn't enough and in those cases we provide Advanced Spam filtering (DSPAM).

Here's what you need to know about DSPAM:

- DSPAM is incredibly effective at classifying spam as it builds a personalized anti-spam database and applies machine learning for each email user that uses it.
- Since this is server-side filtering it works across all of your devices. However, in order to achieve this DSPAM **only works with IMAP** email accounts and **does not work with POP** email. All email programs can be configured as IMAP and nearly all mobile phones use IMAP by default. [Brownrice Webmail](#) uses IMAP. If you would like to convert from a POP account to an IMAP account you can do so by [following these instructions](#).
- DSPAM must be **trained by you** in order for it to be effective - which takes a few minutes per day at first and just a few seconds per day after DSPAM is trained.
- DSPAM costs \$1 per month! (i.e. **Its not free. Its costs a buck per month!**) Whomever is responsible for paying your hosting bill will be paying the \$1.00 per month - so check with them before clicking the sign up checkbox!
- DSPAM **does NOT work with Outlook 2013 and Outlook 2016**. New versions of Outlook strip message headers from email when messages are moved from folder to folder ([so wrong, so bad!](#)) This Outlook behaviour removes DSPAM header information which effectively disables server-side spam filtering.

And **its very easy to sign up!** Just login here <http://admin.brownrice.com> with your email username, domain name, and password then scroll to the bottom of the page and check the box next this:

**Enable Advanced Spam Detection and Learning?: [ ] <<<< Check this box.**

**Next:** [How do I train DSPAM?](#)

Unique solution ID: #1230  
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Last update: 2018-04-06 02:27