

# Email

## My iPhone won't delete messages and won't save Sent Mail and Drafts in my Brownrice Sent and Drafts folders

### Properly sort Drafts, Deleted, and Sent mail on the iPhone

Configure your mobile Mail client so that Sent Mail, Deleted Mail, Drafts, and Junk are reflected properly after syncing back between the iPhone client, webmail and any other desktop clients you may have.

1. Open 'Settings' > 'Mail' > [Your Brownrice IMAP account] > 'Advanced'
2. Select 'Drafts Mailbox' > 'On the Server' > '[Brownrice IMAP account] Drafts'. Return to the 'Advanced' view.
3. Select 'Sent Mailbox' > 'On the Server' > '[Brownrice IMAP account] Sent'. Return to the 'Advanced' view.
4. Select 'Deleted Mailbox' > 'On the Server' > '[Brownrice IMAP account] Trash'. Return to the 'Advanced' view.

### Still having trouble? Try this:

1. Press the Home button and choose Settings.
2. Scroll down and click Mail, Contacts, Calendars.
3. Tap your email account.
4. Scroll to the bottom and click Advanced.
5. Scroll to the bottom and tap the empty IMAP Path Prefix.
6. Enter INBOX in capitals, then click 'Accounts' at the top left and click 'Done' at the top right twice to close the settings.
7. Press the Home button and then re-open Mail.

Unique solution ID: #1189

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Last update: 2018-04-06 02:22