# SmartVPSs

# My Wordpress site has been hacked! How do I clean it up?

The only way to ensure that a hacked Wordpress site is fully rid of a hackers code is to follow these instructions:

1) Using FTP or SSH **download the wp-content/uploads directory** to your computer, virus scan all files and ensure that its hack free.

2) Using FTP or SSH download the wp-config.php file and **write down the database name, username, and password**.

3) Login to Wordpress (if you are able) and **write down the exact names of all of your active plugins**.

4) Using FTP or SSH **delete all code** from server (leave database in place).

5) **Re-install a fresh Wordpress install** by FTP'ing NEW Wordpress install files back to server. (do not use *any* old Wordpress files and do not use our dashboard installer to reinstall Wordpress.)

6) **Configure new Wordpress wp-config.php file to connect to old databas**e using the database info you collected in step 2.

7) **Reinstall all plugins** that you noted in step 3 via the new Wordpress.  (Do NOT re-upload existing plugins as they are a likely source of hack.)

8) **Change all Wordpress username and passwords** and delete any Wordpress users that you are not familiar with. (may require reviewing Wordpress users database table directly.)

9) **Re-upload your *cleaned* wp-content/uploads directory** to the server.

Unique solution ID: #1267
Author: Brownrice Internet
Last update: 2016-12-18 03:50