

SmartVPSs

How do I get my Free SSL certificates?

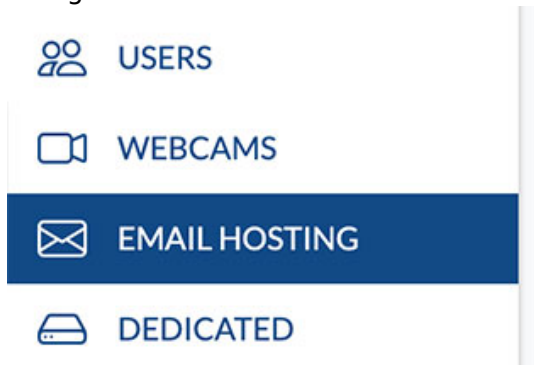
Our free SSL certificates are available for all web site's hosted on a Brownrice SmartVPS. If your site is on a SmartVPS you likely already have the certificate in place as our systems are fully automated. However, if your certificate is not in place these are things you can check:

Make sure your site is on a VPS Hosting account

If your site is on a shared or basic hosting account you will NOT receive a free SSL certificate but you can upgrade to take advantage of this great feature. Follow the steps below to check it out.

To check if your site is on a Shared or Basic Hosting account:

1. Log in to your [Dashboard](#)
2. Navigate to **EMAIL HOSTING**



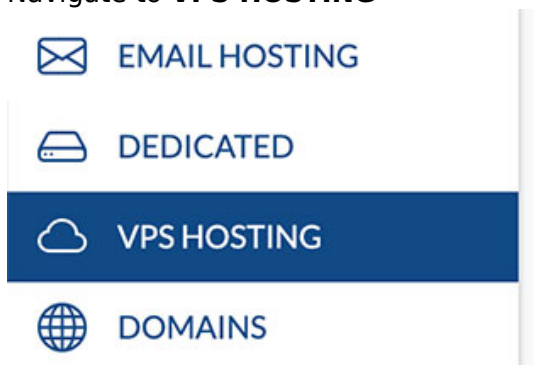
3. Look for your site: yourvpsname.com
-> **If the site is listed under EMAIL HOSTING you will NOT get a free certificate.**



4. If you'd like to upgrade from a basic hosting account to a SmartVPS the cost is just an additional \$1 per month. Send us an email to support@brownrice.com and we'll upgrade you ASAP.

To check if your site is on a VPS Hosting account:

1. Log in to your [Dashboard](#)
2. Navigate to **VPS HOSTING**



3. Look for your site: yourvpsname.com
-> **If the site is listed under VPS HOSTING you will get a free certificate!**



Make sure your site is LIVE and pointing to your VPS IP.

SmartVPSs

Once your site is live and DNS is pointed to our servers our automated SSL install scripts will attempt to issue your certificate within 20 minutes.

My site is live, on a SmartVPS but I still don't have an SSL certificate? What do I do now?

Wait an hour. If you still don't see the certificate check to ensure your VPS operating system is at least CentOS 6.

You can check this by logging into <https://dashboard.brownrice.com> and clicking VPS HOSTING. Scroll down to your VPS and note the OS Version.

If yours is CentOS 5 send us an email at support@brownrice.com and we can quickly upgrade your operating system for you at no charge.

How many free certificates do I get? And will they work with subdomains?

There are no limits to the number of free certificates you can have. And yes, they work with [subdomains](#).

Unique solution ID: #1260

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